

Neumärker®



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DEUTSCHLAND

Operating Manual

Dumpling Steamer

Art.-Nr. 00-51403

www.neumaerker.de

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PREFACE

Congratulations!

In purchasing this new appliance you have chosen a product which meets highest technical standards while providing outstanding convenience in practical use.

This appliance has been designed with minimal energy consumption in mind. Used responsibly, it will serve you well in an ecologically sound manner.

Please read the information in this manual carefully before starting up this appliance. On the following pages you will find important notes regarding its operation, care and maintenance so that you will be able to enjoy its use for a long time.

If a malfunction should nevertheless occur, please consult the "Troubleshooting" section first. In many cases you should be able to remedy minor problems yourself, thus saving unnecessary service costs.





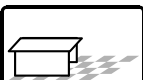
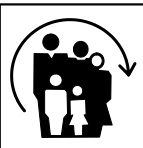

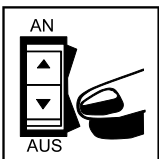
Please retain this manual carefully and pass it on to any subsequent user for his or her information and safety.



A quality product, properly treated, will give you many years of satisfactory service.

We trust you will enjoy using this product!






1 CONVENTIONS

1.1 PICTOGRAMS – GENERAL SAFETY NOTES





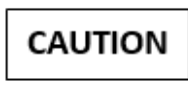


	<p>Be sure to observe these Instructions for Use as well as the safety notes to prevent injuries or damage to health or property. Do not alter or modify this appliance.</p>
	<p>Never use a defective appliance. If you suspect the unit of being faulty or discover an unusual noise or smell, turn off the power switch and pull the plug out of the socket-outlet, or otherwise disconnect the appliance from the mains and de-energize it (i.e., ensure that it no longer carries any voltage). Do not use this appliance when its power cord is damaged.</p> <p>Failure to observe this warning may result in a fire hazard or electrical shock!</p>
	<p>Maintenance and repair work must be carried out only by qualified professionals using original spare parts and accessories. Do not attempt to carry out repairs on this appliance yourself!</p>
	<p>Connect this appliance to suitably earthed mains outlets only. Ensure that your mains power supply conforms to the data stated on the nameplate of the appliance.</p> <p>Failure to observe this warning may result in a fire hazard or electrical shock!</p>
	<p>Place this appliance on a sturdy, level and heat-resistant surface to prevent fire hazards and accidents.</p>
	<p>This appliance is not intended to be used by persons (including children) of limited physical, sensory or intellectual abilities, or lacking in experience and/or knowledge, unless they are supervised by a person responsible for safety who instructs them in the use of the device. Children should be supervised to ensure they will not play with this appliance.</p>
	<p>Do not run the power cord near heat sources, over sharp edges, etc. Always pull on the plug, not the cord, to remove it from a socket-outlet since the cord might be damaged as a result. Do not allow cords to hang unsupported. Route the cord so that it will not form a tripping hazard!</p>
	<p>Do not allow this appliance to operate unattended. Ensure that its power switch is set to „0“ before inserting the plug into an electrical socket-outlet. Avoid starting the unit unintentionally. Connecting the unit to the mains with its power switch set to ON may cause accidents.</p>

 A black silhouette of a kitchen appliance is shown inside a red circle with a diagonal slash through it, indicating that the appliance should not be exposed to water.	<p>Protect this appliance from moisture (water spray, rain). Do not immerse the appliance in water or other fluids and do not place it in a dishwasher. Any penetration of water into the unit will increase the risk of an electrical shock.</p>
 A yellow triangular warning sign with a black border. Inside the triangle, a hand is shown reaching towards a hot surface, with wavy lines representing heat or fire.	<p>Do not touch the surfaces of the appliance. The surfaces of this appliance may get hot. Please allow the unit to cool down fully before cleaning or stowing it. Never cover this appliance.</p> <p>Burn injury or fire hazard!</p>

1.2 PICTOGRAMS – WARNING NOTES

	<p>Cleaning must only be performed by qualified persons who have read and understood these Instructions for Use and are familiar with applicable hygiene rules. Ensure that care is exercised during cleaning of the unit.</p> <p>For light cleaning, wipe down the surface with a cloth or soft brush/sponge soaked in warm water which contains a small amount of dishwashing detergent. Follow this up by wiping with clear water until no cleaning agent residue remains on the surface, as the latter might cause discoloration or stains. Finish by rubbing the surface dry.</p> <p>To remove more stubborn or extensive residue, a stainless steel cleaning product may be used.</p> <p>Never use any of the following for cleaning:</p> <ul style="list-style-type: none"> ➤ aggressive or bleaching products, i.e., containing active oxygen, chlorine, or caustic/corrosive constituents. ➤ abrasive cleaning products such as scouring creams/pastes, steel wool, saponified steel wool, metal or plastic sponges, or sponges with a scratchy surface (scouring side).
	<p>Never use steam and/or pressure jet cleaning equipment to clean this appliance!</p> <p>This might damage the appliance to the point where it may pose a hazard to your life!</p>
	<p>Before any cleaning, maintenance or repair work is carried out, the appliance must be disconnected from the mains and de-energized. To do so, it is not enough to set the power switch to OFF. Instead, the mains plug must be pulled or the electrical circuit must be de-energized, respectively. Check that no voltage is present before opening the appliance, and lock out the circuit to make it safe against re-energizing.</p>
	<p>The total permitted regeneration and hot-holding time according to HACCP will be exceeded after 3 hours.</p> <p>Risk of potential health impairment!</p>
	<p>Allow the unit to cool down before starting any cleaning work.</p> <p>Burn hazard!</p>

1.3 PICTOGRAMS – IMPORTANT NOTES

	<p>DANGER</p> <p>indicates an immediately threatening hazard.</p> <p>Failure to observe this warning notice will result in severe physical injury or death.</p>
	<p>WARNING</p> <p>indicates a potentially dangerous situation.</p> <p>Failure to observe this warning notice may result in severe physical injury or death.</p>
	<p>CAUTION</p> <p>indicates a potentially harmful situation.</p> <p>Failure to observe this notice may result in damage to property.</p>
	<p>DANGER – electrical voltage</p> <p>indicates an immediately threatening hazard.</p> <p>Failure to observe this warning notice will result in severe physical injury or death.</p>
	<p>CAUTION! IMPORTANT</p> <p>Improper use may result in minor injuries or damage to property.</p>
	<p>In addition to these Instructions for Use, a number of accident prevention and other regulations apply with regard to the operation of this appliance. As regards food handling, please observe HACCP rules concerning compliance with hygiene requirements.</p> <p>If you have any questions, please contact your supervisor(s) or safety representative.</p>
	<p>This product must not be disposed of in domestic waste.</p> <p>Please arrange for proper recycling of this product via your local provider of waste disposal services.</p>

2 PRODUCT INFORMATION


The dumpling/universal steamer is operated with water. The device is suitable to present meals and dishes optimal in an optimal way. Constant steam prevents drying up of the dishes.

2.1 INFORMATION REGARDING COMPLIANCE WITH STANDARDS, LAWS AND DIRECTIVES

This appliance conforms to the following:

Standards, laws, directives	
2014/35/EU	Low Voltage Directive
2014/30/EU	EMC Directive

2.2 SAFETY

	This appliance conforms to accepted technical rules and relevant safety codes. However, proper use of the appliance is a prerequisite for effectively preventing damage or accidents. Please comply with the notes provided in these Instructions for Use.
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Further safety notes, refer to section

- 1.1 Pictograms – General safety notes
- 1.2 Pictograms – Warning notes
- 1.3 Pictograms – Important notes

3 PACKING, TRANSPORT, INTERMEDIATE STORAGE, SCOPE OF DELIVERY

3.1 PACKING

The type of packing employed will depend, to a large extent, on the adopted shipping mode and route. Except where otherwise agreed by contract, packing will conform to the "HPE Packing Guideline" defined by the German Federal Association of the Wooden Materials, Pallets and Export Packing Industry and by the German Engineering Federation.

3.2 TRANSPORT

Particular care must be exercised during shipping and handling of this appliance to prevent damage resulting from exposure to excessive force or careless loading/unloading.

Shocks during shipping and handling must be avoided.

The appliance itself must be handled with care.

3.3 INTERMEDIATE STORAGE

Appliances not to be installed immediately upon delivery must be carefully stored in a protected place. For the duration of such storage they must be properly covered to prevent any ingress of dust and moisture into the unit.

3.4 SCOPE OF DELIVERY

The content of the delivery is stated in the delivery note and must be checked for completeness upon receipt.

Any damage in transit and/or missing items must be reported in writing immediately.

4 INSTALLATION AND ELECTRICAL INSTALLATION

4.1 INSTALLATION

Practice:

- Place the unit at a suitable location.
- Clean the unit before the first use according to chapter “Cleaning and care”.

4.2 ELECTRICAL INSTALLATION



Connect this appliance to suitably earthed mains outlets only. Ensure that your mains power supply conforms to the data stated on the nameplate of the appliance.

Failure to observe this warning may result in a fire hazard or electrical shock!

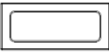
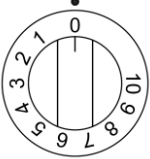
Before putting the appliance into service, observe the following:



- **Faulty equipment must not be taken into operation!**
- Legal requirements and the connection conditions of your local power supply company must be fully observed.
- Electrical safety functions must be carried out and checked for operability.
- Full protection against electric shock hazard must be ensured by the installation.
- Device with supply cable and plug:
If the plug is no longer accessible once the appliance is installed, an all-pole disconnecting device having a contact spacing of at least 3 mm must be provided on the installation side to comply with applicable safety requirements.

5 OPERATION

The dumpling/universal steamer has a main switch with indicator lamp and a thermostat.

The main switch switches the dumpling/universal steamer on and off and the thermostat sets the temperature.

	<p>Main switch on indicator lamp lit Heating on</p> <p>Main switch on indicator lamp dark Heating off</p>
	<p>Thermostat off Position "0" (Number "0" is below the mark)</p> <p>Thermostat on Position "1" to "10" (Number "1" to "10" is below the mark)</p>



	<p>Caution when opening the door: Hot steam!</p> <p>Danger of scalding!</p>
	<p>Do not touch the device surfaces. The surfaces of the device may grow hot. Please let the device cool off entirely before cleaning it. Do not cover the device.</p> <p>Danger of burns and fire!</p>

5.1 INTENDED USE

The device is only suitable for the regeneration and heat retaining of food.

Practice:

- Fill the basin with water, filling level 30-40 mm.
- Turn on the main switch.
- Turn the thermostat to the maximum temperature (position "10").
 - The heating time is approx. 10 minutes.
 - After the heating time, the device is ready for operation and can be equipped with the foods. For this purpose the perforated shelves can be withdrawn.
- Set the thermostat to the desired temperature.
- During operation of the device:
 - Check the filling level and if necessary refill water.
 - Close the door immediately after each filling and removal of food, to avoid unnecessary temperature and humidity loss.
- For switching off after use of the device:
 - Turn the thermostat to the left in the position "0". The signal lamp goes out.
 - Turn off the main switch.
 - Empty the basin with the ball valve.
 - Let the device cool off and then clean the device thoroughly.

	Caution when opening the door: Hot steam! Danger of scalding!
	Do not touch the device surfaces. The surfaces of the device may grow hot. Please let the device cool off entirely before cleaning it. Do not cover the device. Danger of burns and fire!



5.2 UNINTENDED USE

Please observe strictly:



- Dumpling/universal steamer are **not** for cooking food.
- Dumpling/universal steamer must **not** be used without water!
- Dumpling/universal steamer must **not** be used with any liquids other than water!



6 MAINTENANCE

6.1 MAINTENANCE AND REPAIR


	<p>Maintenance and repairs on the appliance must only be carried out by an authorized professional observing applicable safety regulations.</p> <p>Improperly executed work will put your safety at risk!</p>
	<p>Before any cleaning, maintenance or repair work is carried out, the appliance must be disconnected from the mains and de-energized. To do so, it is not enough to set the power switch to OFF. Instead, the mains plug must be pulled or the electrical circuit must be de-energized, respectively. Check that no voltage is present before opening the appliance, and lock out the circuit to make it safe against re-energizing.</p>

6.2 CLEANING AND CARE

	<p>Never use steam and/or pressure jet cleaning equipment to clean this appliance!</p> <p>This might damage the appliance to the point where it may pose a hazard to your life!</p>
	<ul style="list-style-type: none">➤ Allow the unit to cool down before cleaning it. Burn hazard!➤ Stainless steel is particularly susceptible to scratching!➤ Remove lime, grease and starch residue immediately to avoid the formation of stains.➤ When using a cleaning product, observe the instructions for use provided by its manufacturer.

	<p>Cleaning must only be performed by qualified persons who have read and understood these Instructions for Use and are familiar with applicable hygiene rules. Ensure that care is exercised during cleaning of the unit.</p> <p>For light cleaning, wipe down the surface with a cloth or soft brush/sponge soaked in warm water containing a small amount of dishwashing detergent. Follow this up by wiping with clear water until no cleaning agent residue remains on the surface, as the latter might cause discoloration or stains. Finish by rubbing the surface dry.</p> <p>To remove more stubborn or extensive residue, a stainless steel cleaning product may be used.</p> <p>Never use any of the following for cleaning:</p> <ul style="list-style-type: none"> ➤ aggressive or bleaching products, i.e., containing active oxygen, chlorine, or caustic/corrosive constituents; ➤ abrasive cleaning products such as scouring creams/pastes, steel wool, saponified steel wool, metal or plastic sponges, or sponges with a scratchy surface (scouring side).
	<p>We recommend you to clean the stainless steel surface once per week using a standard commercial stainless steel care product. This will result in the formation of a protective layer which prevents discoloration of the stainless steel surface.</p> <p>In any event, observe the product manufacturer's instructions and try each product in a small area first before applying it to a larger surface.</p>

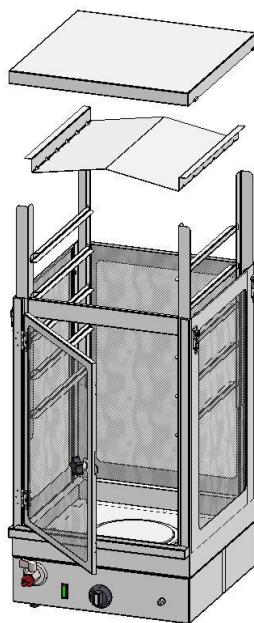
6.3 CLEANING – DECOMPOSE DEVICE

	<p>Before any cleaning, maintenance or repair work is carried out, the appliance must be disconnected from the mains and de-energized. To do so, it is not enough to set the power switch to OFF. Instead, the mains plug must be pulled or the electrical circuit must be de-energized, respectively. Check that no voltage is present before opening the appliance, and lock out the circuit to make it safe against re-energizing.</p>
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The device should be cleaned daily after use.

Practice:

- empty the basin with the ball valve,
- remove the perforated shelves from the unit,
- open the 4 tension locks on the device cover and remove the device cover,
- remove the top baffle,
- pull the lateral guide rails upwards,
- clean the loose parts of the device in a dishwasher or by hand,
- the casing can be cleaned with a wet cloth, if necessary with a mild washing-up liquid,
- use a vinegar solution for cleaning if the basin is heavily calcified.






7 TROUBLESHOOTING

	<p>Repairs must be carried out by an authorized specialist in compliance with applicable safety codes and regulations.</p> <p>Improperly executed work will put your safety at risk!</p>
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Note that some work must only be carried out by an electrical specialist. According to DIN EN 60204-1: 2011-01, specialists are „persons who by reason of their relevant training and experience are capable of recognizing risks and avoiding potential hazards.“

Some malfunctions you may be able to remedy yourself. Always check first if the problem is due to an operating error. Repairs are not free of charge, even within the warranty period, if the problem is caused by an operating error or if you have failed to observe any of the following instructions.

	<p>Before any cleaning, maintenance or repair work is carried out, the appliance must be disconnected from the mains and de-energized. To do so, it is not enough to set the power switch to OFF. Instead, the mains plug must be pulled or the electrical circuit must be de-energized, respectively. Check that no voltage is present before opening the appliance, and lock out the circuit to make it safe against re-energizing.</p>
	<p>Work at the electrical installation must only be performed by qualified electricians!</p>
	<p>Maintenance and repair work must be carried out only by qualified professionals using original spare parts and accessories. Do not attempt to carry out repairs on this appliance yourself!</p>

7.1 POSSIBLE MALFUNCTIONS

Malfunction	Cause	Remedy
Appliance does not heat	Defective plug/electrical cord	DANGER! Hazardous electrical voltage. Pull out the mains plug and bar product from further use. To be remedied by an electrical specialist.
Appliance does not heat	Main switch faulty	Exchange main switch. To be remedied by an electrical specialist.
Appliance does not heat	Thermostat faulty	Exchange thermostat. To be remedied by an electrical specialist.
Appliance does not heat	Heating faulty	Exchange heating. To be remedied by an electrical specialist.
Appliance does not heat	Overheating protection has switched off the appliance. Operating error: The appliance was used drily without water.	Let the device cool off. Refill water, filling level 30-40mm. Unscrew the cover cap of the overheat protection (front panel), press the release button and screw the cover cap on again.

8 TECHNICAL DATA

8.1 EXECUTION

- Chrome nickel steel 18/10
- Basin directly heated, bottom heater with safety temperature limiter
- Cabinet vitrified on 3 sides, with one CNS door
- 5 perforated intermediate shelves
- Slides also suitable for GN-inserts 2/3-65
- Temperature adjustable from 30°C to 110°C
- Manual filling by hand
- Water drain with ball valve
- Connection cable approx. 2 m long, with plug
- Device decomposable for cleaning

Art.-No.	Length	Depth	Height	Voltage	Power
00-51403	400 mm	400 mm	680 mm	230 V	1,8 kW



8.2 DIMENSIONED DRAWINGS

Dimensioned drawings are available upon request.

8.3 CIRCUIT DIAGRAMS

Circuit diagrams are available upon request.

9 DISPOSAL AND ENVIRONMENTAL NOTES

	<p>The appliance has been packed before shipping to protect it against damage in transit. After unpacking, please dispose of packing materials in an environmentally sound manner.</p> <p>All packing materials are eco-compatible, 100% recyclable and marked with a symbol to that effect.</p>
	<p>While unpacking, keep packing materials (polyethylene bags, pieces of polystyrene, etc.) out of the reach of children.</p>

9.1 DISPOSAL OF PACKING MATERIAL

Recyclable packing materials should be disposed of in sorted fractions for recycling via approved local disposal facilities.

For approved disposal facilities in your area, please contact your local government or community administration.

9.2 DISPOSAL OF THE APPLIANCE

Render the appliance inoperable before disposal.

Pull the plug out of the socket-outlet or arrange for disconnection by an electrician, then cut the mains cord off the appliance.

This product must not be disposed of in normal household waste at the end of its service life, but must be turned in for recycling at an approved collecting facility. This requirement is identified by a symbol on the product, in the Instructions for Use, or on the packing material.

Materials are recyclable as marked. By arranging for the recycling, recovery, or other form of re-use of end-of-life appliances you will make an important contribution to the protection of our environment.

Your local government or community administration will advise you as to which disposal facilities in your area accept discarded appliances for recycling.

10 WARRANTY AND SERVICE

10.1 WARRANTY CONDITIONS

The manufacturer accepts no liability or warranty in the following cases:

- failure to observe notes and instructions given in the Instructions for Use;
- use of the product in a manner not conforming to its intended use;
- alteration or modification of the appliance or its functionalities;
- use of non-original spare parts.

Further warranty information is contained in our General Terms and Conditions of Sale or can be made available upon request.

10.2 SERVICE



IMPORTANT

To enable our customer service to prepare repairs carefully and to provide the appropriate spare parts, please provide the following information when reporting a customer service requirement:

1. Your precise address (where applicable, final customer's address, person to contact)
2. Your contact details such as phone, fax and e-mail (including, where applicable, those of the final customer)
3. Times when a customer service visit will be convenient
4. Exact appliance specifications (consult the nameplate and/or purchase receipt)
5. Purchase date
6. Accurate description of the problem or of your service request (including, where applicable, a photo of the defect or installation situation)

Please also keep the purchase receipt on hand. This will help us avoid unnecessary time and costs while enabling us to work more efficiently for you.

10.3 SERVICE ADDRESS

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